

## Network Outage – Flooding NSW

### QLD <> VIC

- Rail line has now re-opened, and freight will travel BAU from today

### QLD&NSW <> WA

Rail line remains closed and is expected to reopen November 25th

### **Ambient Freight**

- Coles Collect will continue to collect Ambient freight out of QLD and NSW.
- Some freight will be despatch to VIC and then despatched on the VIC>WA rail service.
- Due limited capacity on the VIC-WA rail service, Coles Collect are also sending freight NSW>SA via road and then despatching on the SA>WA rail service.
- Incremental cost of diverting volumes via VIC/SA will need to be passed on.

### **Temperature Controlled Freight**

- Coles Collect will resume collection of fresh demand TC freight out of QLD and NSW by mid-week. Freight will be despatch to VIC and then despatched on the VIC>WA rail service (capacity permitting)
- Incremental cost of diverting volumes via VIC will need to be passed on.
- Coles Collect are currently working through outstanding freight with our carrier partners & Coles category teams and will advise on this further

